

House rules

Dear visitors,
we warmly welcome you and wish you a pleasant stay at the venerable Landesmuseum für Vorgeschichte (State Museum of Prehistory). At the start of your visit, let us introduce you to the rules of our house.

Preamble

The house rules serve to make your visit to the museum as pleasant as possible.

The rules of the house are binding for all visitors. By entering the museum building, you acknowledge our regulations and all other arrangements made to maintain operational safety.

1. Exhibition

Exhibits may not be touched, damaged, or otherwise impaired.

2. Cloakroom and luggage

Umbrellas, waterproofs, rucksacks, and larger bags (formats greater than DIN A4, approx. 20 x 30cm) are to be stored in the cloakroom. No liability shall be assumed for items deposited in the cloakroom or the lockers.

Coats and jackets may be taken into the exhibition, but for conservation and safety reasons may not be carried over your arm.

3. Photos and films

In the permanent exhibition photography and filming without flash and stand is permitted for non-commercial, private purposes.

In the special exhibitions, photography and filming is not permitted. Any exceptions will be communicated accordingly.

4. Telephoning

In the exhibition telephoning is not allowed. Carried devices are to be switched to silent mode.

5. Catering

Food and liquids (including baby food and water bottles) must not be taken into the exhibition rooms. The consumption of brought-in food and drinks is not permitted in the entire museum (i.e. also in the cafeteria).

6. Wheelchairs, prams and pushchairs

Wheelchairs and walking aids (e.g. walking frames) are permitted.

Please accept that whilst prams and pushchairs can be taken into the permanent exhibition rooms, they are not allowed in the temporary exhibition, due to the limited space available. Two baby carriers are available for loan free of charge at the museum cash desk.

7. Young visitors

We particularly welcome our youngest visitors and ask their escorts to ensure that the safety of the exhibits is not compromised and other visitors are taken into consideration. Running and romping about is not allowed.

8. Animals

Animals (except assistance dogs) must not be taken into the museum rooms.

9. Smoking

Smoking is prohibited throughout the museum.

10. Lost property

Lost property should be handed in at the museum cash desk.

11. Observance of the house rules

The supervisory staff are instructed to ensure that the house rules are observed. For this reason the instructions of the staff must be followed.

Visitors who violate the user regulations, endanger showcases or exhibits, harass other visitors or employees may be directed by museum staff to leave. The entrance fee will not be refunded.

Offenders may be banned from the house.

Please note that parts of the Landesmuseum and its outdoor areas are video-monitored.

The Directorate

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